Tenant’s guide to gas safety

THINK GAS
Know your rights as a tenant

THINK SAFE
Your landlord has legal duties

THINK REGISTER
Check the Register, check the card

GasSafeRegister.co.uk
0800 408 5500

Trust the Triangle
Landlords are legally responsible for their tenants’ gas safety and the gas appliances they provide. Under The Gas Safety (Installation and Use) Regulations 1998 your landlord must:

- Arrange for a Gas Safe registered engineer to carry out a gas safety check every 12 months.
- Provide you with a copy of the landlord gas safety record before you move in and within 28 days of the annual check taking place.
- Maintain the gas appliances, gas pipework and flues in accordance with the manufacturer’s instructions.

If your landlord refuses to carry out their legal gas responsibilities, contact the Health & Safety Executive (HSE) at [hse.gov.uk/gas/domestic](http://hse.gov.uk/gas/domestic) or call 0800 300 363.

Follow these simple tips to help keep you gas safe:

Cooperate with your landlord and make sure you allow the Gas Safe engineer access to the property, so they can carry out the safety checks.

Have any gas appliances that you own checked every year by a Gas Safe registered engineer.

Check for warning signs that your appliance might not be working correctly:

- soot or staining on or around your gas appliance
- excess condensation in the room
- lazy yellow flames instead of crisp blue ones (except for fuel-effect fires that display this colour flame)
- the pilot light keeps going out.

If you think your appliance is faulty, turn it off and let your landlord know.

Know the signs of carbon monoxide (CO) poisoning:

- Headaches
- Dizziness
- Nausea
- Breathlessness
- Collapse
- Loss of consciousness.

In the event of experiencing these symptoms, seek medical help immediately and call the gas emergency number 0800 111 999.

You cannot see, smell or taste CO, so fit an audible carbon monoxide alarm. It’s inexpensive and it could save your life.

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**YOUR GAS RIGHTS**

By law, anyone who works on your gas appliances, gas pipework and flues must be Gas Safe registered.

Gas Safe Register holds the only official list of gas engineers.

**Check your engineer:**

- Visit [GasSafeRegister.co.uk](http://GasSafeRegister.co.uk)
- Call 0800 408 5500
- Check their Gas Safe Register ID card.

**Remember to check:**

- the engineer is who they say they are
- they hold the qualification for the work that needs doing
- these qualifications are in date.

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Gas engineers must be Gas Safe registered in the United Kingdom, Isle of Man and Guernsey.

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