

# Progress report 2016



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think

**CO**  
CARBON MONOXIDE

**Carbon Monoxide**  
Be aware of  
poisoning symptoms



Headache



Chest pain



Dizziness



Nausea



Loss of consciousness



Death

# Introduction

**Gas Safe Charity** brings together a team of Trustees with backgrounds in gas transportation, supply and safety, electrical safety, charity work and management. Since our founding in 2009, we have built on their knowledge and experience to identify key relationships as the basis for delivering our mission: Keeping people safe from gas poisoning, fires and explosions. Driven by the evidence about risks and the most effective ways to communicate them, we have designed and supported programmes that will make a real impact.



Our work targets the people who are most vulnerable and hardest-to-reach, with tailored messages about carbon monoxide and gas safety. We have also supported initiatives with children to ensure that they learn about gas and the basics of gas

safety, for the benefit of their families now and for themselves in the future.

We have worked with key partners to design projects that deliver the best results for our investment. Smaller grants have also been provided to help charities already working in the field so that they can perform more effectively. Larger grants and long-term relationships have a wider reach, and we continue to review our work to find more ways of delivering results.

Our Think CO programme has two objectives. Firstly, to make sure that the people who work directly with those potentially at risk, know the symptoms and danger signals of carbon monoxide poisoning. Secondly, that they communicate these to older and disabled people; to those who are living with a long-term medical condition; to ex-service personnel who have fallen on hard times; and to people with mental health conditions or learning disabilities. These 'trusted intermediaries' have the day-to-day contacts which make them best suited to passing on life-saving information.

Working with Foundations Independent Living Trust, we have been able to intervene with a little help for people at the time it's most important: when an actual or potential problem with a gas appliance has already been identified. Over 1,000 small grants have been provided, often matched by others who have made people safer, warmer, less stressed and less anxious.

Recently, we have looked again at our mission, priorities and strategy, and have brought them up to date with a new look and sharper proposition.

I am proud of the work we have undertaken in the Charity's first few years, and I would like to thank my colleagues who have enabled us to achieve so much. I hope that you find this report an interesting and perhaps even compelling account of our work so far.

A handwritten signature in blue ink, appearing to read 'Gordon Lishman'. The signature is fluid and cursive, with a long horizontal stroke at the end.

**Gordon Lishman**  
Chair, Gas Safe Charity

## Our background

Every year, **poor gas work** and **faulty or old appliances** are responsible for approximately **40 accidental deaths**; over **200 non-fatal cases** that require hospitalisation in England and Wales;\* and in excess of **4,000 people attending A&E**, diagnosed with **CO poisoning**.<sup>\*\*</sup>

In 2006, the Health and Safety Executive (HSE) carried out a review of gas safety, finding that while the situation was improving, there was no room for complacency. People still had low awareness of the risks caused by gas and carbon monoxide.

April 2009 saw the launch of Gas Safe Register, the official gas registration body for the United Kingdom, Isle of Man and Guernsey, appointed by the relevant Health and Safety Authority for each area. It replaced CORGI. By law, all gas engineers in these geographies must be on the Gas Safe Register.

The HSE review also prompted the formation of Gas Safe Charity in October 2009, established by HSE and Capita plc, the new scheme operator of Gas Safe Register. An initial donation of £1.7m was made by Capita to establish Gas Safe Charity, which has a Board of Trustees, a chair and an administrator/company secretary. Gas Safe Charity operates independently of Gas Safe Register and HSE.

We are also supported financially by an annual donation made by Gas Safe Register, representing 1% of its turnover, which is derived mainly from the registration fees paid by over 70,000 businesses. This forms the basis of our income.

\* Source: ONS statistics

\*\* Department of Health estimate

# Our brand

## Keeping people safe from gas poisoning, fires and explosions.

This is why we exist, and what we're here to do. Whether people are inside their homes or outside taking part in leisure activities, we strive to reduce injury, illness and death from gas risks.

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We promise to **help people help themselves to be gas safe**. This means informing, educating and supporting those who need it most. This can take many forms; from running a campaign with people who care for and support others in their own homes to increase awareness of CO poisoning, to getting messages across to children and parents by providing resources to primary schools.

We **facilitate awareness, advice and funding for gas safe behaviour**. By providing information and building relationships with third-party organisations such as Foundations Independent Living Trust (FILT), the national body for home improvement agencies in England, we continue to help those most at risk from the dangers of unsafe gas works and appliances.

We get things done. Through intermediaries such as **FILT** and **national charities**, we want to be known as a charity that helps the most vulnerable

get access to support. We also want to build more relationships with organisations who are already trusted to go into people's homes. Promoting gas safe behaviour means exploring as many opportunities as possible.

Gas Safe Charity is driven by evidence, guidance and action. We deliver practical, preventive and protective support on gas safety matters throughout the UK. We are **action-oriented, impartial** and **practical**. That's why, ultimately, people trust us, work with us and are guided by what we say and do.



# Our guiding principles

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We have a small number of guiding principles for our work as a charity:

## **Outcomes, outcomes, outcomes**

All our work should concentrate on outcomes and, as far as possible, should be measurable and measured.

## **Consumer-facing**

Gas Safe Charity is consumer-focused, but interfaces with industry.

## **Interventions with long-term implications**

Our work should stimulate initiatives without the need for large donations by the Charity.

## **Cost-effectiveness**

Our grants and investment in new programmes should have maximum effect from minimum investment.

## **Relationships**

Wherever possible, we work with and through other organisations. This increases our impact.

## **A responsible attitude to risk**

In common with other bodies concerned with risks to health and safety, we want people to understand the real risks they face, and adopt the fastest, easiest and most effective ways of reducing them.

## **Not primary research**

It is not our role to undertake or subsidise primary research.

## **Reserves**

There is no point in having large reserves; we are willing to spend our capital and revenue income to the limit.



# Working with others

**Gas Safe Charity develops long-term working relationships with other organisations to reduce the causes of gas poisoning, fires and explosions, and to identify problems where they occur. We manage these relationships to maximise outcomes for people who are vulnerable because of their circumstances.**

**There are a number of principles that underpin what Gas Safe Charity hopes to achieve by working with others:**

- To focus on delivering practical assistance to gas consumers, with a particular focus on vulnerable groups. This may take the form of delivering messages or practical work which makes people safer
- For each project to have specific and measurable outcomes which are evaluated
- Not to engage in lobbying or seek to influence government policy beyond the Charity's stated remit.

A close-up photograph of a person's hands holding a pair of round, thin-framed glasses. The person is wearing a white dress shirt and a red tie. The background is blurred, showing another person's shoulder and hair. The overall tone is professional and focused.

# Major projects



# Together providing cost-effective, local interventions for vulnerable people



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## BACKGROUND

Foundations Independent Living Trust Limited (FILT) is a registered charity. Its mission includes providing financial support for health-critical and safety-related works around the home for older and/or vulnerable householders often surviving on means-tested benefits in fuel-poor situations. FILT provides a unique mechanism enabling targeted and rapid crisis interventions at a local level.

Since 2013, Gas Safe Charity has been working in partnership with FILT on a project aimed at improving gas safety in the homes of older, disabled and vulnerable people in cases of hardship and urgency. The scheme enables the delivery of preventive services that directly address the risks of death, injury and illness caused by dangerous gas work and appliances, and the promotion of gas safety awareness across the UK.

Gas Safe Charity provides a hardship fund to identify and provide practical gas safety interventions, such as the replacement, repair and servicing of dangerous, faulty or inefficient gas appliances and installations that put the safety of vulnerable people at risk in their own homes. FILT provides the mechanisms to distribute small and medium-sized local and regional hardship grants, manage the spend levels and monitor performance.

FILT conducts this help through its network of local delivery partners: Home Improvement Agencies (HIAs) in England; Care and Repair offices in Scotland; and in Wales with Care & Repair Cymru. These trusted local providers move quickly to tackle a range of problems in the homes of older and vulnerable people, and ensure work is done to the correct standards.

The local emergency grants are modest – on average £199 – but the funding has high impact and helps people to stay independent and safe in their own homes for as long as possible.

Following a successful pilot in 2013 with six HIAs able to draw down local hardship funds, the project is being scaled up significantly to cover most of the UK over a three-year period. Gas Safe Charity is now seeking to build on, and further develop and enhance, the programme.

## Major projects

Foundations Independent Living Trust  
and Gas Safe Charity

### THE PROGRAMME

#### **Mrs W, Troon, Scotland**

Mrs W was referred to South Ayrshire Care and Repair by her Occupational Therapist for assistance with a grant application for an adaption to her bathroom. Mrs W is an 88-year-old lady who lives on her own. Following an initial visit about the bathroom, it was apparent that Mrs W had never had her gas boiler or gas fire serviced. Both were old. She was delighted to have both serviced and has spoken of how reassured she felt that they were working safely and efficiently. Her daughters, who live some distance away, were also delighted with the outcome. Peace of mind for all the family at a cost of £144.

#### **Mr and Mrs W, Devon, England**

Mr and Mrs W live in a mid-terraced, privately owned property. Mr W is 91 years old, has Parkinson's disease and is cared for by his wife. A caseworker visited to assist with a Disabled Facilities Grant for a level access shower and stair lift. During the visit, the caseworker identified that they had a gas fire in the lounge and a multipoint boiler; both had not been serviced for a substantial amount of time. The caseworker talked with Mr and Mrs W about the Gas Safe scheme and they were keen to have the appliances serviced by a Gas Safe registered engineer.

During the service, the engineer discovered a blockage in the chimney resulting in the fire being unsafe. He had no choice but to cap it temporarily. The scheme provided additional funding to cover the cost of having the chimney swept and the chimney terminals checked. This cleared the blockage, and the fire was safe to use again and refitted. The cost of all the work was covered by the Gas Safe scheme and ensured that the appliances were safe to use throughout the winter months ahead.

#### **Mrs G, Rochdale, England**

Mrs G is in her 60s, has used Rochdale HIA a number of times and has confidence in the service. She saw the Gas Safe scheme advertised in Carers Magazine and contacted the HIA to ask for help because she was worried about a gas wall heater in one of her rooms. She told the HIA that at times there was a funny smell which she thought was connected to the gas wall heater.

A Gas Safe registered engineer visited her property and advised her that the seals around the heater were defective and that the parts were obsolete. The engineer immediately made the heater safe by capping it. Mrs G has now had the heater removed as advised by the engineer. Due to the age of the gas fire and central heating boiler, and the lack of regular servicing, the engineer serviced them both to eradicate further possible danger. The cost was £160. Mrs G said she was very happy with the scheme and that the engineer completely put her mind at ease. In the absence of the scheme she would have remained unknowingly living in a potentially life-threatening environment.

#### **Mr Evans, Torfaen, Wales**

Mr Evans is 68 and lives alone. He has a heart condition, back pain and poor mobility due to a medical condition. Warmth alleviates this pain. At the time of referral, Mr Evans had already suffered with carbon monoxide poisoning and his gas fire and back boiler had been condemned. He needed the boiler and fire to be removed safely so that he could have an electric fire fitted in its place.

Understandably, Mr Evans was quite anxious about having any gas works completed, particularly as he had already suffered health problems through this faulty equipment. He valued the support of Care & Repair Wales and recognised that he would be able to trust that works would be carried out safely and responsibly by a verified tradesperson. Mr Evans was awarded Gas Safe Charity funding to support the safe removal of his boiler and fire.



**Andy Chaplin,**  
FILT Chief Executive Officer

“This funding helps us provide much-needed support to many vulnerable and older people across the UK. I am delighted that we are working with Gas Safe Charity across the HIA sector in England – in addition to the local delivery enabled by our national partners in Wales and Scotland – keeping at-risk people safe and warm in their own homes.”

## Major projects

Foundations Independent Living Trust  
and Gas Safe Charity

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### Rochdale HIA

#### BACKGROUND

Rochdale is a deprived area with a significant number of older, disabled and vulnerable people. Low incomes and no savings have resulted in many living in properties that are in a state of disrepair. The HIA provides a range of services to help, and regularly identifies a need for gas safety works. The HIA has found people sleeping in their lounge with gas fires; people living in cold environments because boilers aren't working; boilers never having been serviced; gas cookers being used by people with memory problems and being left on; and other potentially high-risk situations.

Furthermore, following severe flooding in December 2015, the Council provided the HIA with a list of those whose homes were affected. The Gas Safety scheme helped many of these people when they were able to return to their properties.

The HIA has been highly proactive in promoting the Gas Safety scheme and identifying those who are eligible to benefit from it. Over 50 vulnerable clients have benefited from Gas Safe Charity funding so far, with this number expected to continue to increase.

“The opportunity for the HIA in Rochdale to benefit from this type of funding makes a huge difference. Being able to provide help with a safety issue to a vulnerable person who would otherwise not be able to carry out the work and remain potentially at risk is extremely beneficial. Some of the works we have undertaken have been low in cost, but the peace of mind this gives to a vulnerable service user is considerable.”

**Kathryn Andrew**, Prevention Service Manager  
Adult Care and Support, Rochdale Borough Council

“ We’re so grateful. I don’t know how we’d have coped in the cold weather without the temporary heaters. We’d like to say a big thank you to the whole Aster Living team for everything they’ve done for us.”

**Eric Cousins**



#### **Mr and Mrs Cousins, Paignton**

Eric Cousins, 74, and his wife Joyce, 64, went to the Aster Living Independent Living Centre, Aster Solutions, to find out about having a stair lift installed. Aster Living’s team helped the pair apply for a Disabled Facilities Grant to fund this, but after the company’s technical caseworker visited their home to organise installation, it turned out they were also in need of further help.

Upon visiting Mr and Mrs Cousins, the caseworker discovered that their gas fire and boiler had recently been condemned. But the couple couldn’t afford to replace them. Their house was very cold without any heating.


Aster Living organised for some temporary oil-filled radiators to be delivered so that they had some form of heat while trying to organise a permanent solution for them.

On Eric and Joyce’s behalf, Aster Living applied for Gas Safe funding through FILT to help partly pay for a new gas fire. The remainder of the money for the fire came from Aster Living through the company’s hardship fund.

#### OUTCOMES

- 1,688 gas safety jobs have been delivered in people’s homes – benefiting an estimated 2,500 people
- 86% of people helped were aged over 60 with low incomes and/or disabled, and 14% of people helped were aged 21-59 and disabled
- Provided much-needed gas safety checks, servicing and repair of gas boilers, fires, cookers and pipe work
- Achieved an average grant per intervention of £199
- Beneficiaries have told us that they feel warmer as well as safer, have improved wellbeing, and feel reassured that the problem had been remedied. These preventive measures at modest cost also enable people to remain in their own homes, rather than having to go into hospital or other places of care.





“ My class thought the acting was very entertaining and this helped them to remember what to do with gas appliances. They were able to recall at least two pieces of information from the performance and all of them know the difference between a liquid, solid and gas.”

**Hayley Peace,**  
Acting Principal at Merkinch Primary School, Inverness

Photography: Ivybridge Primary School, Teddington

# Get Gas Safe primary schools education programme

## BACKGROUND

Gas Safe Charity in partnership with Gas Safe Register, approached specialist education marketing agency, EdComs, to help it develop a presence in primary schools, in order to: raise awareness of how to stay safe with gas; the potential dangers of unsafe gas appliances; and carbon monoxide poisoning. We wanted to change the public's behaviour to gas safety issues, and we wanted this programme to act as a channel in order to reach parents as well.

Our research identified that only 10% of primary teachers said that they taught about gas safety, even though 93% felt it was important and 56% thought it was very important. This gap is not an indication of apathy; it is an indication of a lack of confidence. When asked how confident they felt teaching about gas safety, just 6% said they felt very confident and 46% felt not very/not at all confident.

Teachers welcomed the idea of a Gas Safe education programme, with 84% of the primary teachers we spoke to interested in hearing about a Gas Safe programme.

**“To be honest, this was about life skills and staying safe so that is more important than curriculum links; this type of thing is an important part of what we, as primary teachers, teach children.”**



**“I'm going to go home and tell mum and dad.”**

## THE PROGRAMME

A theatre in education workshop tour, **'Party at Perils'**, was developed with Gas Safe Charity funding and rolled out across 100 primary schools, reaching over 7,500 children. The play covered key learning objectives around gas safety in the home, with Errol Peril and his parents, Gerald and Cheryl, going through a journey of discovery as they move into a new house.





Alongside the live events, we built and launched the interactive Get Gas Safe website which provides all primary school teachers with materials to deliver a lesson in class about gas safety:

- Interactive house explains the gas infrastructure of a house
- Films about the Perils to support classroom learning
- 'Spot the safety hazards' game built into the interactive house
- Gas safety checklist to take home and work through with parents
- Information and leaflet for parents.

“You have to open all the doors and windows and call the National Gas Emergency Services people.”

#### OUTCOMES

##### THE TOUR

- The tour visited over 100 schools in 29 geographic areas across the UK
- 96% of pupils said they learnt something new from the show, and 87% of teachers corroborated this
- 85% of pupils said they would tell their parents/family about what they had seen
- 99% of teachers said they would recommend it to a colleague
- Overall, teachers thought the show was well designed, very informative and age appropriate.

##### THE WEBSITE AND LESSON

- 95% learnt something new from the lesson
- Awareness of carbon monoxide doubled from 44% before the lesson to 81% after the lesson
- Awareness of key messaging improved – for example, awareness that carbon monoxide has no smell rose from 28% to 63%
- Nearly half of the pupils who had a lesson using the website materials talked to their parents/carers about it, and a third completed the gas safety checklist at home.

Visit [www.getgassafe.org.uk](http://www.getgassafe.org.uk) for more information.

“I learnt all about the emergency numbers.”

# Think CO campaign

## BACKGROUND

Think CO aims to save lives by making people more aware of the signs and symptoms of carbon monoxide (CO) poisoning with people who work in the homes of vulnerable people. Most people have heard of carbon monoxide, but few know its causes and symptoms or what to do if they suspect someone may be at risk. To meet this challenge, Gas Safe Charity developed the Think CO campaign with a range of free materials to increase awareness.

“The Think CO project has helped us in raising awareness of CO risks and in particular recognising our duty of care responsibilities to staff and volunteers.”

**Nick Maslen**, Chief Executive of Age UK, South Staffordshire



## THE PROGRAMME

What makes Think CO different is that the messages and materials are specifically targeted at frontline staff and volunteers of trusted organisations who visit people in their own homes. They use this new knowledge in their day-to-day work. More and more organisations are providing services in vulnerable people's homes by placing paid staff or volunteers to provide care and support. Think CO approached charities to work with them.

**A man was told his symptoms were because he was getting older. In reality he had a boiler which ended up being condemned.**

Think CO builds on what an organisation is doing already. The materials have been developed to be integrated with existing training and induction programmes and cascaded through the organisation. They are aimed at people with little or no CO knowledge. Feedback has been positive; organisations welcome Think CO's pragmatic and flexible approach, which helps them to fulfil their duty of care. Staff and volunteers like the easy-to-understand, memorable messages which they can use in their personal lives as well as in their jobs.

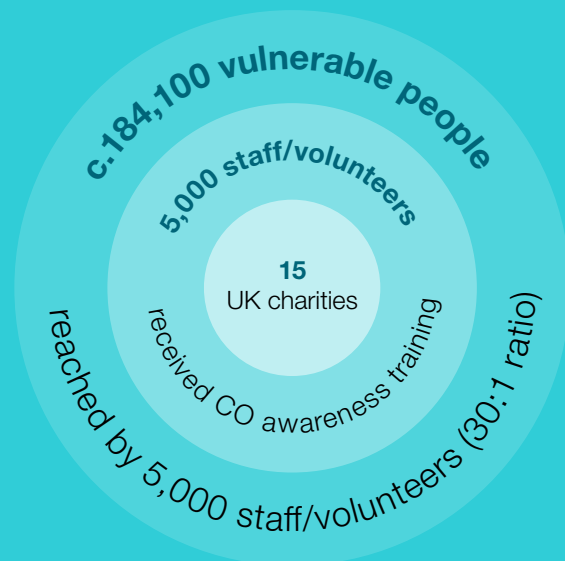
## A home visitor was told by her GP that her symptoms were because she was pregnant. In fact, she was sleeping in a room with a faulty flue.

For organisations that want a little extra support, half-day CO awareness workshops are run, aimed at team leaders, HR, and health and safety managers. By the end of the workshop, they will have developed a plan to integrate CO awareness into their training and activities; explored the materials; and begun to plan their organisation's response when a member of staff or volunteer suspects a CO risk in a client's home.

The focus of the first year of Think CO has been to engage with large charities. This has widened to include private home care agencies as well. During year one, we have tested and proven that the approach works. Now, we are expanding our audiences to those in social and health care charities or private care agencies, local authorities and the NHS.

### OUTCOMES

Launched in spring 2015, the campaign has made steady, positive progress, not only with charities across the UK, but also with the public and private sectors. Partner organisations include **Age UK, Age Cymru, British Red Cross, Royal British Legion, SSAFA, Alzheimer's Society, RVS, National Energy Action, Wales Council for Voluntary Action, Home Instead, Changing Lives, Visionary and Christies Care.**



“This partnership totally supports our aim to make the West Midlands safer, stronger and healthier alongside our programme of carrying out Safe & Well visits, to the most vulnerable members of our communities.”

**Chris Wood**, Community Safety Manager, West Midlands Fire & Rescue Service

# Other initiatives supported

## Lifeskills



This Gas Safe Charity-supported project has provided nearly 3,000 free visits for deprived children in the West of England to Lifeskills – Learning for Living, a hands-on interactive safety education centre in Bristol. The visits give children the skills and confidence to do things for themselves, help to reduce the number of accidents and promote healthier, happier, more independent lifestyles. The programmes are fully supported by all four local authorities and the emergency services.

The interactive nature of the centre is not something that can be replicated in a classroom setting. During the visit, children can discuss and practice what to do if there is a gas leak, experience what gas smells like (using a scratch and sniff card), understand why escaped gas can be dangerous and learn the gas emergency phone number. There is a discussion about carbon monoxide; that it cannot be seen, smelled or tasted, that it can kill and that gas appliances should be serviced every year. Children also learn about the importance of having an audible carbon monoxide alarm.

These messages are reinforced via discussions and activities on assessing risk and dealing with emergency situations. The results from the pre- and post visit quizzes show that this interactive method of teaching leads to a significant rise in knowledge, with a 45% increase in learning on carbon monoxide being reported following the tour.

## Hazard Alley, Milton Keynes

Hazard Alley, at the Safety Centre Milton Keynes, is the first purpose-built interactive centre where children aged 6-12 can experience 12 hazardous scenarios in perfect safety. Since 2012, supported by Gas Safe Charity, Hazard Alley has delivered a gas safety project attended by over 18,000 primary school children a year, comprising: gas safety messages in a workbook distributed to all children visiting the Centre; gas safety classroom sessions delivered in primary schools; and gas safety messages given as part of the Centre's home safety scenario.

Gas safety was put into real-life contexts and the stories helped children to learn the dangers of gas. Teachers reported that the children were engaged, and feedback from children showed that they had learned the benefits of fitting a carbon monoxide alarm, how to react to gas and the dangers of taking a BBQ into a tent.

## Royal Voluntary Service



*Together for older people*

Gas Safe Charity funded a large project over several years with Royal Voluntary Service (RVS) using local networks to distribute gas safety information. A pilot based on tea parties was run in the South West, followed by extending the project to the Eastern, West Midlands, South and South East of England regions.

RVS Gas Safety Champions were identified and trained to cascade information through Meals on Wheels, home library services, community centres and lunch clubs, amongst other routes. An estimated 8.5 million people were reached through the campaign with messages about the importance of gas safety.

## Small charities fund

Gas Safe Charity established a grant fund in 2013 targeted at small charities, in particular members of the CO+SAVI Group of the Carbon Monoxide All Fuels Action Forum. This comprises charities, individuals and organisations who are survivors, activists and victims of CO and other toxins.

The aim of the grant fund is to provide practical assistance to help the recipients to achieve their objectives. Up to £5,000 may be awarded to each organisation or person in any calendar year.

The support covered infrastructure and project development, hardware to support the charities' main functions, and support for training or website set-up costs. Several of the CO+SAVI charities applied to the fund and the following were awarded grants: **CO-Gas Safety; Dominic Rodgers Trust; Katie Haines Memorial Trust and CO Awareness Ltd.** In addition, a grant was given over three years to **Pilgrim Hospital Radio** to sponsor an evening broadcast per week with messages on gas safety.

## Royal Society for Prevention of Accidents



families. The initial funding covered England and Wales, but was later extended to include Scotland

In 2011, Gas Safe Charity funded a three-year Be Gas Safe programme using local partners to distribute CO alarms to disadvantaged

and Northern Ireland. In addition to providing CO alarms, the project aimed to provide risk assessment tools and educational materials to educate and advise families on gas safety, and awareness of carbon monoxide. 1,300 alarms were distributed, working through 77 partnerships across the UK who received alarms, leaflets and briefing packs, and promoted CO awareness.



# Financial summary

**We started with a one-off donation of £1.7m in 2009 and, together with the annual donation from Gas Safe Register, this forms the basis of our income. To date, we have spent 62% of our total income and have plans in place to spend it all over the next 3-4 years.**

Spending in recent years has reflected our priority to target the most vulnerable and hardest-to-reach people, who often need a little bit of help to ensure their gas safety.

Our total spend of £1,740,964 breaks down as: 78.5% on big projects; 4.5% on small projects; organisation 7.8%; and governance 9.1%.

We have increased spending on organisation in recent years so we can help grant applicants shape their programmes and then monitor and guide them in carrying out their work.

## **Projects supported include:**

- £67,534 towards supporting the All Party Parliamentary CO Group
- £231,981 for a major CO Awareness programme with the Royal Society for the Prevention of Accidents
- £200,000 for the Royal Voluntary Service programme
- £71,320 to help the Chief Fire Officers Association to launch a major CO awareness programme
- £324,352 for the Foundations Independent Living Trust programme
- £41,496 for Lifeskills in Bristol to help disadvantaged children learn about gas safety and CO poisoning
- £80,650 for the Think CO campaign, working with charities and frontline workers throughout the UK to get the CO dangers through to the people who are most vulnerable
- £294,079 for the Get Gas Safe schools programme.

		2009/10	2010/11	2011/12	2012/13	2013/14	2014/15
<b>Income</b>	Capita/Gas Safe Register	1,673,765		367,647	280,734	195,401	195,630
	Interest	467	7,650	914	10,042	22,729	12,804
	Other			845	682		
	<b>TOTAL</b>	<b>1,674,232</b>	<b>7,650</b>	<b>369,406</b>	<b>291,458</b>	<b>218,130</b>	<b>208,434</b>
<b>Expenditure</b>	<b>Major Projects</b>						
	APPGSG	29,081	38,453				
	RoSPA			101,235	102,965	37,781	
	GemServe			31,500			
	Royal Voluntary Service		40,000	160,000			
	CFOA				71,320		
	Foundations Independent Living Trust				30,000	91,884	202,468
	Think CO campaign						80,650
	Get Gas Safe schools programme						294,079
<b>Expenditure</b>	<b>Small Grants</b>						
	Towngate Football		2,801				
	CO Awareness Week		14,050				
	Hazard Alley			13,000		14,000	12,800
	Lifeskills					22,022	19,474
	Liverpool City Council – Healthy Homes			1,400			
	Flues in Voids – landlord and consumer communication			5,000			
	Small charity grants			4,000	14,648	6,627	325
	Pilgrim Radio					100	100
	Canal River Trust (BSS)					3,500	
<b>Expenditure</b>	<b>Organisation</b>						
	Website		1,083	1,565	1,320	1,320	1,320
	Admin/project review				33,004	30,893	35,979
	Brand & marketing						29,580
<b>Expenditure</b>	<b>Governance</b>						
	Charity set-up costs	40,853	-6989				
	Travel & expenses		2,924	1,658	8,998	8,158	8,120
	Professional fees and services	4,299	8,776	5,549	27,612	28,060	21,619
	<b>TOTAL</b>	<b>74,233</b>	<b>101,098</b>	<b>324,907</b>	<b>289,867</b>	<b>244,345</b>	<b>706,514</b>

# Meet the board



**Gordon Lishman**

Chair

Gordon Lishman CBE has been active in the charity sector for over 40 years. He was Director General of Age Concern and Chief Executive of the Age Concern group. With his team, he influenced government in many areas to the benefit of older people. He helped found the EU's AGE-Platform and was the International

Vice-President of the International Federation on Ageing. In retirement, he chairs his local CAB and is active with the Liberal Democrats locally, regionally, nationally and internationally. Gordon is ex officio on all the Project Review Groups.



**Phil Buckle**

Vice Chair

Phil was appointed Director General of the Electrical Safety Council (now Electrical Safety First) in May 2009. Prior to this, he served as its Director of Charitable Affairs and was formerly the Marketing and Business Development Director at the National Inspection Council for Electrical Installation Contracting (NICEIC). Phil worked for over a decade in the engineering departments of the Post Office and then BAA plc. During his

tenure at Electrical Safety First, Phil has overseen an increase in the charity's public and political profile, and ensured that campaigns and technical guidance are underpinned by research and ethical principles. Phil holds a Master of Science degree, with distinction, in Management in the Voluntary Sector and is a Chartered Manager.



**Chris Campbell**

Chris is a Chartered Engineer and international business manager. He has 35 years' experience in the engineering certification sector, with extensive product and management systems (ISO 9000) certification experience. He spent 30 years at the Lloyd's Register Group (LR). He was Director of Global Operations in LRQA Ltd in the late 90s and part of the initial start-up team. Since retiring in 2013, Chris has worked as a management

consultant in the field of marine and industrial certification. Chris was a member of an EU Regulation Advisory Board for four years, chaired the board in 2012/13 and advises the current chair. He is also a Director of a European Research Association. Chris has a B Eng (Hons) degree in Mechanical Engineering from Sheffield University.



**Clive Jenkin**

Clive Jenkin is the Managing Director of his own building and heating company. He trained as an apprentice plumber, gained a degree in Social Science and has been a registered plumber and heating engineer with the CIPHE and Gas Safe Register for over 25 years. He still works with his hands on a daily

basis in the domestic gas industry. Clive became a lay Magistrate in 1999 and sits voluntarily chairing courts and appraising others within the Judicial Magistracy.





### Angela Love

Angela has more than 25 years' experience in the UK electricity and gas sector, with a particular focus on policy, market arrangements, safety and vulnerable customers. Having started her career at ScottishPower, Angela spent 15 years in a variety of commercial and financial roles, latterly as UK Strategy and External Affairs Manager (Retail, Renewable, Generation and Trading). On leaving ScottishPower, Angela became an independent strategic energy

market advisor and concurrently held the role of Director of Gas and European Affairs at the Energy Networks trade association. Angela has chaired and been involved in number of significant industry developments and projects. She was an inaugural Trustee of Gas Safe Charity and was previously the Chairman of the Gas Forum, Vice Chairman of the Gas Industry Safety Group, Trustee of the Gas Safety Trust and the ScottishPower Energy People (fuel poverty) Trust.



### Matthew Penrose

Matthew leads a unit of policy advisers at the Health and Safety Executive (HSE) responsible for gas safety, electrical safety, renewable energy technologies and novel gaseous fuels. He has been with HSE since 2000 when he joined as a specialist inspector in biosafety, and has undertaken a variety of inspection and policy roles, including leading UK

negotiations in Brussels on European Directives on radiation. In his current role, he is responsible for HSE's commercial contract with Gas Safe Register.



### Nick Ratty

Nick Ratty was Head of the Manufacturing, Transportation and Utilities sector at the Health and Safety Executive (HSE). He has extensive experience of regulatory inspection and enforcement across most industrial sectors, as well as product supply, market surveillance and policy making. He has managed investigations and prosecutions arising

from carbon monoxide poisoning, gas explosions and illegal gas work. He was Head of Operations for HSE in the West Midlands. Now retired, Nick also serves as a Trustee of Electrical Safety First.

## Meet the board



**Jonathan Samuel**

Jonathan is the Chief Executive of Gas Safe Register. He is a Chartered Manager with 27 years' experience, principally within the gas, energy and utilities sector. Jonathan began his career as a gas service engineer in 1987 and joined the previous Gas Scheme Administrator in 2002 as a field inspector, progressing to other roles within the organisation. In 2009, Jonathan played a key role in the design and transition to the new Gas Safe Register service for

the Health and Safety Executive (HSE), where he supported the delivery of the organisation's operational strategy. More recently, Jonathan has seconded some of his time to design, implement and direct several successful contracts within Capita's central government services. He is currently in the final stages of a Master of Science degree in Leadership and Management at the University of South Wales.



**Nick Terry**

Nick is Corporate Marketing & Communications Director for Capita plc's Local Government, Health & Property division. He was previously the Marketing & Communications Director for Gas Safe Register, and successfully led a significant, multi-award-winning project to develop a behaviour change programme to encourage, enable and support gas consumers to make better decisions, and reduce deaths and injuries. This received a gold award at the 2014 DBA Design

Effectiveness Awards. With over 20 years' experience working for start-ups through to FTSE 50 organisations, across a broad range of market sectors, Nick is highly experienced in developing insight and data-led marketing communications strategies and plans to engage customer, corporate and employee audiences.



**Maureen Nolan**

Maureen is the Charity's Company Secretary & Administrator. She is a Chartered Secretary with over 30 years' experience in governance and company secretarial work. She has worked for a range of organisations in the public, private and charitable sectors, including Transport for London, ICSA and Age Concern England. She is also Company

Secretary and Trustee of the London Parks & Gardens Trust. Maureen has a BSc in Mathematics and Biophysics, and an MSc in Information Science.



GAS safe REGISTER

## **GasSafeCharity.org.uk**

Gas Safe Charity  
200 Crockford Lane  
Chineham  
Basingstoke  
Hampshire  
RG24 8WD

[enquiries@gassafecharity.org.uk](mailto:enquiries@gassafecharity.org.uk)